

FAQ

1. Who takes care of the landscaping and snow removal?

The Association hires a landscaper and a snow removal contractor to take care of common areas. It is your responsibility to take care of your back yard/fenced area as well as the areas beside your driveway. During the winter, you are responsible for your own front door area and de-icing your drive and walkway. Please note that our winter contractor is not responsible for removing snow if it was taken from your roof – you need to dispose of this excess snow.

2. Who takes care of building maintenance and roofing problems?

Individual homeowners are responsible for the repair and maintenance of their homes. If you are renting your unit, please check your lease carefully. Either you or your landlord is responsible for fixing any damage to the building. Leaks, fires, etc. and the damages caused by them are also homeowner responsibility. The Association paints on a regular rotating basis. Any touch-up needs to be completed by the homeowners or residents.

3. Who takes care of loud noises and other disturbances?

The Association does not contract with a security company. However, the Municipality of Anchorage has noise ordinances. If you have a problem you can call the Anchorage Police Department. If you are being disturbed by noise, most likely members of the Board have heard it as well. Often a Board Member will speak with the person. Remember that internal sounds travel to your neighbor's home.

4. Are outside installations allowed?

You are encouraged to place hanging baskets outside your home. However, the Board has to approve any structural changes. This has to be requested by the landlord or homeowner.

5. Who pays for utilities?

The Association pays for cable television. All other utilities are the resident's responsibility. This includes water, sewer, gas, electricity, refuse.

6. Are pets allowed?

Yes, you can have a pet at Brittany Place (if you lease, check your agreement). You must follow Municipality Ordinances – clean up after your animal and do not let it run free. Your pet may not disturb the neighbors. Be a responsible pet owner.

7. Who can answer any other questions?

The Association employs a professional management company, Property Management Services, Inc (PMSI). If you have any questions, please contact PMSI at 562-2929 or pmsi@gci.net; or feel free to contact a member of the Board of Directors.